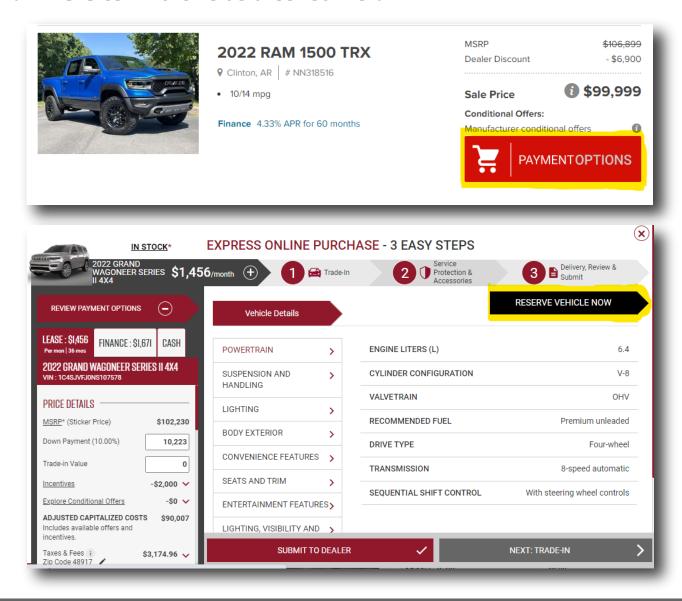


**E-SHOP** now offers consumers the ability to reserve a vehicle of their choosing. By default, this feature applies to all of the inventory that your dealership has in stock, in transit & being built. In order for a consumer to successfully 'reserve' a vehicle, they are asked to submit a deposit of \$500 which funnels into your pre-existing PayPal account (same one used for Wagoneers).

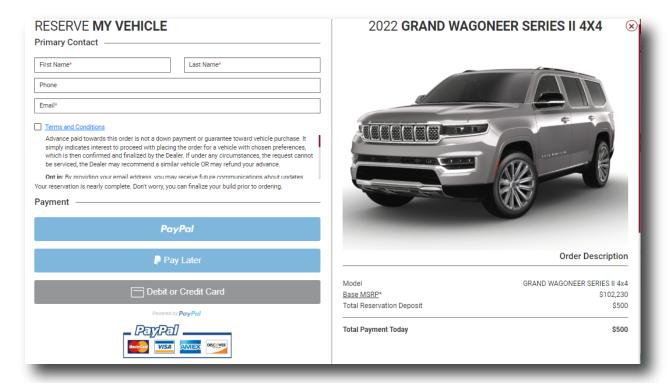
### 1. Where to find this as a consumer:





# E-SHOP's My Vehicle

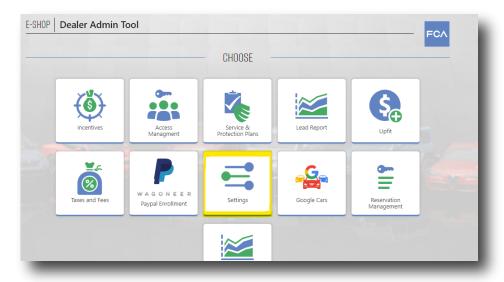
### 2. What the consumer enters:



### 3. Where a dealer can go to customize the reservations:

- 1. Log in to DealerConnect using your credentials
- 2. Click on the 'sales' tab on the top. You'll see a big banner that says 'Stellantis'
- 3. Listed underneath the banner will be a 'Digital Dealer' button, click that
- **4.** Two blue text boxes will show on the right hand side. The lengthier one says "Eshop Dealer Admin Tool"

# 4. Click on 'Settings'



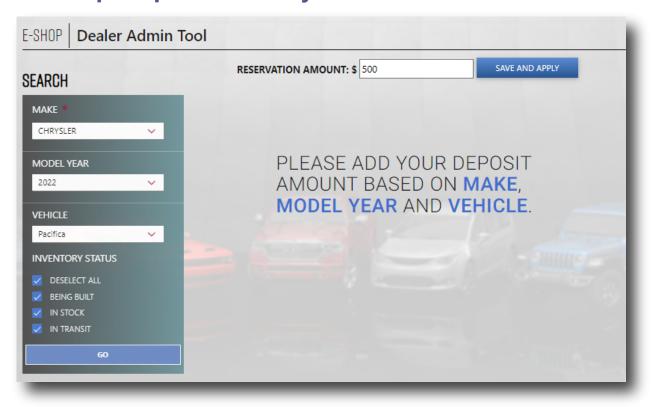


# E-SHOP's Reserve a Vehicle

### 5. Click the 'Click here' under 'Reservation'



# 6. Follow prompt as necessary



You can apply reservations to specific vehicles by checking/unchecking the boxes at the bottom under 'Inventory Status'. This allows you to widen or narrow down the amount of inventory you have the reservation feature applied to. You can also adjust the reservation amount (+/-).

# Issuing Refunds \*Please note that refunds typically take 24-48 hours\* 1. Go to paypal.com 2. Log in with credentials (likely the same info used for Wagoneers) 3. Click on the 'activity' tab 4. Find the correct transaction 5. Click 'issue refund' 6. Enter correct amount 7. Click 'issue refund'